## 2,700 Miles and a Big Step Forward: The UC Settlement and Princeton University

Robin M. Izzo Director, Environmental Health and Safety Princeton University

> ACS Spring Meeting April 2017 San Francisco

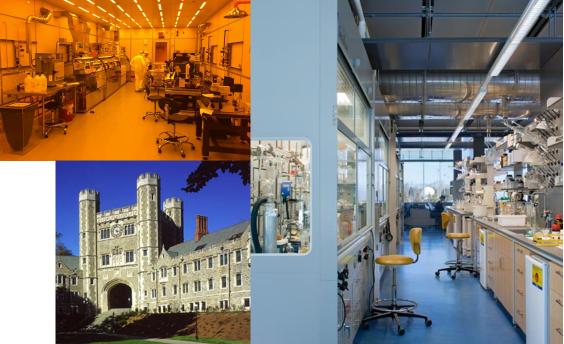






#### About Princeton

- Population
  - 5200 undergraduates
  - 2700 graduate students
  - 1200 faculty
  - 11,500 staff (5500 FTE)
- 14 science and engineering programs
- Students from >100 countries
- ~185 Principal Investigators
- ~600 Traditional Laboratories





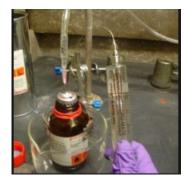




### Extra! Extra!

- Shock and sadness
- Notice to pyrophoric materials users
- Conversations with faculty
- Could this happen here? YES!!











#### Faculty as Lab Managers

- 5-minute presentation at a faculty meeting for each of the science and engineering departments
- Safety culture, risky behavior
- Managing students and their lab
- Risk, Liability
- Most important...imagine the moment



#### Truly a launch point for improving safety culture







#### UCLA vs Princeton in 2009

UCLA 2009 Report	Princeton University 2009	Recommendations						
3.0 UCLA Policy 811		1						
UCLA Policy 811 is a campus-wide health and safety	Princeton's EHS policy accomplishes similar goals.	None.						
policy outlining broad responsibilities for safety across	HR policy 8.0 provides more specific requirements							
all faculty and staff.	for faculty and staff with regard to managing safety.							
3.1.4 Laboratory Safety Committee								
UCLA established a campus-wide laboratory safety	Environmental Safety and Risk Management	Establish a Laboratory Safety Committee						
committee after the incident. The committee	Committee is the policy-making committee, but	that is a subcommittee of ESRM and/or the						
developed new policy and compiled the report.	does not have the right make-up to conduct reviews	University Research Board.						
	of laboratory hazards and issues. The Safety							
	Manager Breakfast program serves as an informal							
	committee.							
3.2 Laboratory Hazard Assessment Tool								
Developed a tool to identify hazardous materials used	The Laboratory Profiling Tool does most of this.	Ensure labs update their profile regularly.						
in research and to ensure consistent safety								
requirements.								
3.3 Laboratory Safety Training	·	·						
<ul> <li>UCLA does not have a training management</li> </ul>	Princeton EHS has had a training management	None						
system.	system for more than a decade.							
b. Recommends development of a new faculty	Princeton EHS has been conducting lab supervisor	None						
orientation course that includes clear review	training for several years.							
of their responsibilities for safety.	- ·							
c. Planning to develop a pyrophorics safety	Princeton has little guidance on pyrophorics safety.	Develop materials for the website.						
video.	· · · · · · · · · · · · · · · · · · ·	Consider a video or link to a video						
		produced elsewhere.						
Laboratory Inspections	1							
<ul> <li>a. Did not have a comprehensive approach to lab</li> </ul>	Princeton has been conducting comprehensive lab	None.						
inspections, relying on multiple inspections of	safety inspections for many years.							
single topics (waste, chemicals, rad, bio, etc.)								
<ul> <li>b. UCLA established short-term turn-around</li> </ul>	Princeton is lax about following up on inspection	Establish a more formal program for						
requirements for inspection findings and fixed	findings. Princeton does not prioritize findings.	inspection follow-up. Prioritize findings						
dates for action by PIs (48 hours critical issues,		and set action limits.						
30 days non-critical)								
c. UCLA is developing a formal self-inspection	Princeton has self-inspection checklists for labs, but	Consider an annual self-inspection						
process for labs.	no requirements to use them.	requirement.						







#### Main Opportunities

- Improve reporting and follow-up to lab inspections.
- Share information about incidents on campus.
- Develop more lab-specific SOPs.
- Develop formal POLICIES for PPE and working alone.
- Improve safety culture.
- Improve laboratory management, soft skills for lab managers/PIs
- Improve recordkeeping
- Develop additional training/ information materials for pyrophorics and other higher hazard materials.





### Safety Culture

- Integrated, not a separate thing
- Relies on
  - Good management
  - Caring and understanding
  - Good technical resources and solutions
  - Good safety service delivery model
  - Expedient follow-up
  - Regular check-ups
  - EXCELLENT COMMUNICATION
    - Expectations
    - Information





An effective laboratory safety program must be **integrated** into the research process rather than being an annual housekeeping exercise conducted days before an anticipated annual laboratory inspection.

- C. Merlic, et. al, Report to the University of Hawaii at Manao on the Hydrogen/Oxygen Explosion of March 16, 2016



# The 2 BEST Things We've Done...









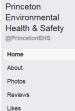
#### **Communications Specialist**

- Focus on communications and training
- Produce videos
- Make posters
- Branding
- Social media
- Create online training
- Re-think training









Posts



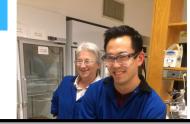
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EHS Princeton Environmental Health & Safety

I Feel Safe in My Lab Coat, Even Though I Shouldn't

Princeton EHS @Princeton/EHS Fab 13 EHS volunteers lending a hand at the Princeton Science Olympiad on Feb. 4 included Joan Hutzly and Kyle Angjelo. ehs.princeton.edu/news/science-o...









SAFETY, HEALTH, INSPECTION and EQUIPMENT LABORATORY DATABASE

shield.princeton.edu

#### Everything you need in one place.







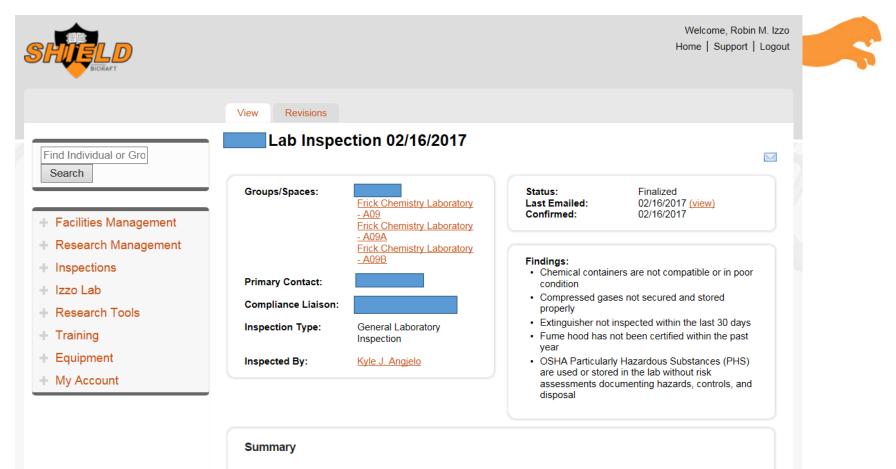
### Opportunity: Inspection Follow-up

- Tablet-based inspections
  - Started with free app: iAuditor
  - Helped with near-immediate report-making and sharing
- Issues assigned to lab manager/delegate
- Follow-up assigned to specific EHS staff
- Automatic reminders
- Easily see status and history
- Easily to track to completion



Bottle carriers, carts, and secondary containments are used to transport chemicals? $^{\star}$ (+2)	Yes	No	N/#
Calcium gluconate gel accessible and within expiration date for hydrofluoric acid use?	0	0	0
Chemical containers are compatible and in good condition? ()* (+3)	$\bigcirc$	$\bigcirc$	0
Chemical containers sealed?	0	$\bigcirc$	С
Are chemical storage cabinets properly labeled?	0	$\bigcirc$	С
Chemical storage shelves and cabinets are in good condition?	$\bigcirc$	0	С
Chemicals are properly labeled? 🕑 * (+2)	$\bigcirc$	0	C





EHS conducted a full laboratory survey and found the lab to be generally in compliance with University health and safety policy, with the exception of the findings indicated below.





Findings				
1. Chemical containers are not compatible or in poor condition				
Comments/Corrective Action(s):				
Chemical Containers should be compatible with the materials they are containing and in good condit Regulatory Citation: Prudent Practices in the Laboratory Corrective Action(s): Transfer the chemical to a compatible container in good condition.	ion.			
One copper iodide bottle had a split in the lid. Other bottles seem old and potentially unused.	Receipt of this Inspection Confirmed 02/16/2017 by			
Space(s):				
<u>Frick Chemistry Laboratory - A09</u>	Actions Assigned Reviewer			
2. Compressed gases not secured and stored properly Comments/Corrective Action(s):	Set Status to Pending Resolution     Assigned To: Kyle J. Angjelo       Re-Email Report     Email Assignment Re-Assign			
Compressed gas cylinders must be secured from tipping. Straps should be 2/3 from the bottom of the rated, and intended for securing. Safety Caps should be in place if the cylinder is not in use. Regulatory Citation: 29 CFR 1910.101 Corrective Action(s): Secure the cylinder from tipping and ensure the safety cap is in place. (https://ehs.princeton.edu/laboratory-research/chemical-safety/compressed)	Correspondence  Posted Fri, 02/17/2017 - 4:33pm by Pending Resolution -> Pending Inspector Review			
Three x 14"h cylinders were not secured. The laboratory has not used them and has agreed to disport or return them to the vendor.	All audit findings have been resolved.			
	Posted Tue, 03/28/2017 - 8:25am by <u>Kyle J. Angjelo</u> Pending Inspector Review -> Finalized			
	Dear Liz, Thank you for resolving all of the findings in the inspection report.			
	Best, Kyle			
ACS Chemistry for Life*	EHS PRINCETON UNIVERSITY ENVIRONMENTAL			



# Opportunity: Matching Training Requirements with Training Records

#### Manage Job Activities for Kleiner Lab

Biological

Radiological

Chemical

General

#### Kleiner Lab Training

Training rule compliance

Listed below are the training rules this Laboratory must comply with along with both the number of users the rule a number of delinquencies there in.

Name	Works in Experimental	Performs Research Outdoors	Ships Non- Hazardous Materials Using Dry Ice (?)	Supervises a Laboratory	ι	Training Rule Introduction to Biosafety Training		Users Delinquencie			
Name	Lab Spaces				F	Laboratory S	afety Traini	hing 4 1			
Select for all					[						
Kleiner, Ralph	$\checkmark$			$\checkmark$			Γ	Teratogens and/or reproductive hazards			
Arguello, Emilia	$\checkmark$			$\checkmark$			Γ	Non-Ionizing Radiation     UV light sources			
DeLiberto, Amanda	$\checkmark$						Γ	Physical     Cryogens and dry ice			
Gao, Michael	$\checkmark$						Γ				
-	<						>	<ul><li>Inert compressed gases</li><li>Pressure and vacuum vessels</li></ul>			
								Hazards Last Certified by PI: 12/08/2016 Require Recertification			







Initials Da

**Recommended Personal** 

Protective Equipment

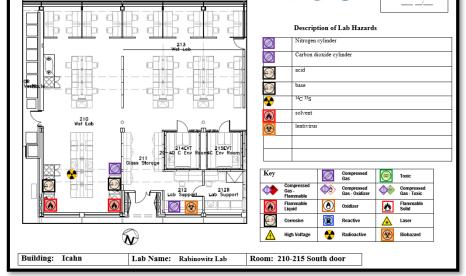
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### OPPORTUNITY: Develop More SOPs and Improve Recordkeeping

- Researchers document SOPs
- Maintain records in SHIELD
- Track lab-specific training
- Self-inspections
- Lab profile/hazards
- Lab door hazard signs
- Equipment and records
  - Certifications, warranties, manuals

#### Everything you need in one place!





EMERGENCY INFORMATION

ation for individuals responsible for this lab area is posted on bac





#### Share Information about Incidents

PRINCETON UNIVERS	IIVERSITY NENTAL Enter yo
Laboratory & Research Workplace	e & Construction Environmental Programs Health & Safety for the Campus Community
Home > Laboratory & Research > Anecdo	tes
Laboratory Safety Animal Research Health and Safety Biological Safety Chemical Safety Radiation Safety Anecdotes	Accidents do happen in Princeton University laboratories. The following are accounts of a few incidents that help to illustrate the need for the safety precautions outlined in this manual. Improper Shelving Fires Chemical Burns Glass Vessel Ruptures Incidents Involving Reactive Materials Electrical Shock
	Improper Shelving (top) Wall-Mounted Shelves Collapse There have been several incidents where onto desks and other work surfaces, dun work area. In one case, a person working
	instance, the shelves were heavily loade Department: Building:

Chemistry for Life\*

Wall-Mounted Shelves Collapse	Creart Mailar			N F T			
	DIV/KAF I						
There have been several incidents where onto desks and other work surfaces, dur	Select criteria to build the recipient list using the filters below.						
work area. In one case, a person working instance, the shelves were heavily loade		Building:	Group Type:	Submit			
the shelving or was incorrectly installed.		•	¥				
	Designation:	Category:	Hazards:	A			
	Group Name:	Job Activity:	Campus:	th			
		<all></all>	<all></all>				

#### LAB SAFETY ADVISORY

#### JUNE 2012

#### MANAGING ACID WASTE

Last month, a container of mixed acid waste over-pressurized and burst, resulting in minor injuries to two laboratory workers. Similar incidents have occurred in multiple departments throughout the University over the past several years.

#### THE INCIDENT

Two laboratory workers were standing near a wooden cabinet used to store chemical waste when they and others in the lab heard a hissing sound. After several seconds, a glass container inside the cabinet burst vollently, forcing the cabinet door off its hinges and striking a lab worker in the back, knocking the lab worker to the ground. Both lab workers were splashed with material from the container and immediately noticed a burning sensation to exposed skin. Small pieces of glass were strew around the lab area and lab workers noticed an actif door and an orange vapor cloud.

All lab occupants evacuated immediately, activating the ventilation purge button on the way out. Two phoned Public Safety at 911 to report the incident.



A glass bottle of acid waste (right) burst, knocking the wooden door off its hinges.

262 ALEXANDER STREET 258-5294



The lab coat was unharmed by the acid.



Both of the lab workers splashed by the acid waste rinsed immediately for several minutes, aided by Public Safety and the Princeton First Aid and Rescue Squad. As a precaution, both were transported by ambulance to a hospital where they ware observed for symptoms of respiratory irritation and released.

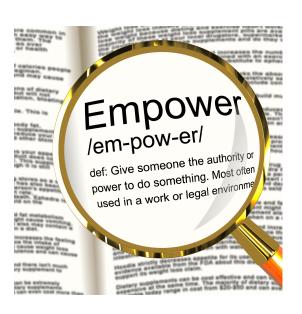
The lab worker who was knocked to the ground was wearing gloves, safety goggles, and a lab cost, and received a minor injury to the knee and chemical irritation to a small portion of the face. While the lab coat was unharmed by the acid waste, jeans extending below the hemline of the lab coat had acid damage. The other lab worker slightly sprayed by the acid waste had just arrived to the lab and was not wearing protective equipment. Fortunately, this individual was on the opposite, unaffected side of the cabinet and had no obvious injuries.



#### Policies

- Everyone (mostly) wants (sort of) policies
- Lab Safety Policy Working Group
  - Faculty, staff, post-docs, graduate students
  - Currently considering four new formal policies:
    - Personal Protective Equipment
      - Currently rely on OSHA standard
    - Eating and Drinking in the Lab
      - Currently enforced for bio and rad labs, squishy for others
    - Working Alone in the Lab
      - Currently a guideline
    - Minors in the Lab
      - Currently only for minors working/studying in lab









### Speaking of Empowerment...

- Opportunity to build STRONGER relationships
- Dean for Research
- Provost
- Chairs
- Dean of the Faculty
- President



- Presidential Committee on Lab Safety Culture
- Provost Committee on Reducing Administrative Burden for Researchers





# Safety Culture and Behavior





### Heinrich's Triangle









#### Choosing to Act Safely

The benefits of academia...

- PSY252 Social Psychology and Behavior Change
- Wicked Problems and Design Thinking
- Campus Behavioral Science Initiative
- Independent Study
- Campus as a Lab



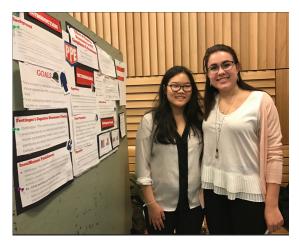




#### PSY252

- Students studied question: *Why don't researchers consistently wear eye protection in the lab?*
- Several behavioral psychology themes to the student ideas:
  - Cognitive dissonance
  - Normative Conduct
  - Peripheral and Direct Persuasion
  - Fear Persuasion
  - Optimism Bias
  - Pluralistic Ignorance
  - Channel Factors



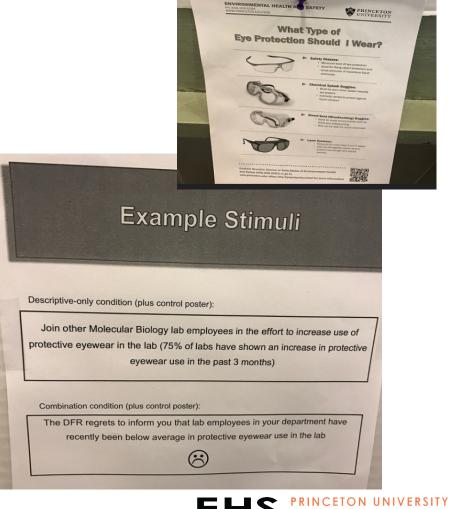




#### Normative Conduct

- Use NEGATIVE language for norming.
  - Everyone else is good, you are not.
- Schultz et al. 2007:
  - Describing positive behavior + positive injunctive norm = maintaining existing desirable behavior
  - Describing negative behavior + negative injunctive norm = reducing undesirable existing behaviors
- Also used emojis









#### What next?

- Expand use of our enterprise safety software, streamlining additional processes to INTEGRATE it with research.
- Expand our understanding and use of behavioral psychology concepts to help INTEGRATE safe behavior in the lab.
- Bring more faculty and students into the problem-solving process.
- Build stronger and stronger partnerships.
- Take advantage of the intellectual environment.
- Never stop trying to make things better.
- Learn, look around, pay attention, learn some more.





# Many thanks.

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609-258-6259



"WE HAVE AN INFINITE AMOUNT TO LEARN BOTH FROM FROM FROM EACH OTHER."

